



Privacy Policy

Date updated: July 2022

1. Overview

Titan Markets, registered and regulated by the Financial Service Commission of Mauritius with license number GB20026097 and having its registered office at c/o Credentia International Management Ltd, The Cyberati Lounge, Ground Floor, The Catalyst, Silicon Avenue, 40 Cybercity, 72201 Ebene, Republic of Mauritius (Titan FX, we, us, our), places a high priority on the privacy and integrity of the personal information of our Customers, both present and future.

Titan FX strives to ensure the safety and confidentiality of all information received from the Customer. This Privacy Policy (the "Policy") describes how Titan FX collects, uses and protects the personal information of the Customer.

2. Privacy Policy Controls

Titan FX routinely collects personal, confidential and sensitive non-public information ("Non-Public Information") from its Customers. Titan FX is committed to safeguarding this information so that its confidentiality can be maintained and unauthorized access, use or disclosure of this information can be prevented. If the Customer does not want Titan FX to use the Non-Public Information the Customer should so inform Titan FX in writing by sending an email or a letter by registered post at the registered office of Titan FX. Should the Customer wish to opt out, Titan FX may not be able to continue providing information, services and products requested by the Customer and Titan FX shall have no liability to the Customer in respect of the same.

Titan FX will not use or disclose Non-Public Information for any purpose other than for the performance of business activities or if required by law.

This Policy describes how Titan FX protects and handles the Non-Public Information it collects on customers who apply for or receive its products and services. The provisions of this policy apply to current, former and prospective customers of Titan FX.

3. Retention of records

Titan FX will keep personal data only as long as it is necessary, including for the purposes of updating the product or services or as required by law. When the personal data is no longer required, it will be destroyed either by shredding or other approved destruction methods to prevent unauthorised parties from gaining access to the information during and after the process.

We will safeguard information in our custody.

We have developed and will maintain security procedures to safeguard personal data against loss, theft, copying and unauthorised disclosure, use or modification. Access to personal data is restricted to employees and authorised service providers who need it to perform their work.

4. Cookies

What are cookies? Cookies are small pieces of information sent by a web server to store on a web browser so it can be read back later from that web browser. Cookies may be used on some pages of the Site for us to provide Site users with a more customized web browsing experience.

5. The protection of Non-public information

Titan FX takes the issue of security very seriously and ensures that all possible measures to ensure the safety of your confidential information, including adhering to strict standards for the internal use of confidential information and using leading data storage technology.

When making a payment with a credit/debit card, the client will be transferred to the site of the processing center where a form have to be filled. To prevent the unauthorized use of

your credit/debit card, the card information of the client is transmitted to Titan FX in shortened form and through a secure server. In certain exceptional circumstances, Titan FX may refund payments made by credit or debit card. In this case, the funds will be refunded to the card that was used for the deposit.

Titan FX may occasionally share Non-Public Information with its affiliates or third-party service providers and joint marketers not affiliated with Titan FX. This information may be shared for a variety of purposes, such as to support the financial products and services provided to customers, to service customer accounts, to cooperate with regulatory authorities and law enforcement agencies, to comply with court orders or other official requests, or, as necessary, to protect Titan FX's rights or property.

By accepting the Customer Agreement, the Customer consents to Titan FX collecting, maintaining, using and disclosing their Non-Public Information in accordance with the terms of this Policy.

6. Your consent

By accessing our Site, you consent to Titan FX collecting, maintaining, using and disclosing your Personal Data in accordance with this privacy policy.

7. Queries

If you have privacy questions which are not answered by this Privacy Policy or any other concerns about how we use your personal data, please write to us at legal@titanfx.com.

Call direct:

+678 27 502

+1 (206) 745-5058

Email us:

support@titanfx.com

Website:

www.titanfx.com

